

Applicability

Everyone who stays or is a guest at Parc Maasresidence Thorn is expected to know and comply with these Park Rules. The correct observance of These rules guarantee the safety of our guests. In the event of violation of these rules, Parc Maasresidence Thorn has the authority to do so necessary to take appropriate measures. Guests of Parc Maasresidence Thorn must unconditionally follow the instructions of the staff to follow. In all cases not provided for in the aforementioned provisions, the management of Parc Maasresidence Thorn will decide

Check-in and check-out and deposit

The travel information you received from us indicates from what time your villa is available. The villas are available on the day of departure to be vacated by 10:00 am. Early check-out forfeits all rights to the villa. The villas must be kept neat and tidy left: unload the dishwasher, empty the refrigerator, close windows and doors, turn off the lights and put the furniture back in its place. The ashtray under the canopy must be emptied. No waste may be left behind in and around the villa. Waste must be sorted and deposited in the appropriate containers at the exit of the park. If the villa is not left in accordance with the above rules, we are forced to charge additional costs.

The park reserves the right to charge an (additional) security deposit of up to € 250.00 per person. Any damage to the property or caused by nuisance may be deducted from the deposit. If payment of this deposit is refused, your right to stay will be forfeited without any refund of the amounts already paid.

Use accommodation

The villas each have a personal design. It is not permitted to take furniture that belongs in the holiday accommodation outside. (Garden) furniture may not be moved to other villas. You are obliged to keep the rented property and the associated plot in a neat and orderly condition. Waste must at all times be deposited in the appropriate containers at the exit of the park, which are indicated on the map.

The accommodation is made available to the tenant in good condition. If a tenant discovers visible damage to the home or inventory, he must immediately report this to the park reception. If the tenant does not report damage to the home and/or inventory, the park assumes that the home has been delivered in good condition. Damage that has not been reported to the park and is discovered by the park after the rental period has expired is deemed to have been caused by the tenant. The tenant will leave the rented property in a tidy condition upon departure. Any damage caused by the holidaymaker or fellow holidaymaker to the accommodation or inventory must be reported by the holidaymaker to the park reception before departure and must be paid immediately.

- If the accommodation is not left clean or damaged, the park is entitled to recover damages from the main booker.
- The accommodation may only be used by the tenant for recreational purposes, unless expressly agreed otherwise in writing.

Visitors

Visitors are very welcome, but must report to reception upon arrival. They are expected to leave the park before 10:00 PM to keep calm at night. If your visitors would like to stay overnight, this must always be reported to reception and adjusted rates will apply. Parc Maasresidence Thorn reserves the right to refuse guests. Visitors must adhere to the rules set out in these Park Rules. You must ensure that your guests are aware of the applicable rules that apply to them.

Night sleep/nuisance

Guests of the park must generally behave correctly and refrain from doing anything that could reasonably cause offense or nuisance to the park or other guests. Sleep must be respected between 10 p.m. and 7 a.m. We expect our guests to strictly observe this night's rest. This includes no loud conversations, music or any other noise. A security service is active at our park. Instructions from the staff (including this security service) must be followed immediately. Even during the day, it is not permitted to use music carriers, musical instruments and other objects that (may) cause noise pollution in such a way that a nuisance is caused. When a complaint is received from a fellow guest, the nuisance is in principle established. Public drunkenness and the use of drugs or laughing gas (in and around the villa) is prohibited. In addition, it is not permitted to light fireworks in the park. A fine applies for smoking in the villa or using drugs against the rules.

Fireworks

The park is completely fireworks-free. The use of ornamental and or banging fireworks is strictly prohibited and may result in removal from the park. Despite the fact that security guards will actively enforce this rule, the park cannot guarantee that fireworks will never be used in and around the park. For example, fireworks may also be set off from surrounding lots. The park accepts no liability as a result of accidents, damage and/or nuisance from fireworks.

Drones

Drones are not allowed to be flown everywhere. For example, flying is not allowed over crowds, connected buildings or areas around airports and other no-fly zones. If people do not adhere to the rules, a warning or a fine may be issued. It is also possible that the drone will be confiscated. The amount of the fine or penalty depends on the type of violation. Justice will look at whether the drone was used professionally or as a hobby and whether people were endangered. Drones may only be used at Parc Maasresidence Thorn with written permission from the park management.

Parking

At Parc Maasresidence Thorn the maximum speed is 5 km/h due to safety and noise pollution. You can park your car at the villa yourself. One parking space per accommodation is available for the hotel rooms and studios. For the apartments and the 4-, 6- & 8-2 person homes, 3 for the 12-person homes, 4 for the 16-person homes and 5 for the 20-person homes. Any additional You can park your cars in the general parking lot of Parc Maasresidence Thorn. Parking on the roads or along the roads is prohibited at all times, due to access by emergency services in the event of an emergency. If these parking rules are violated, Parc Maasresidence Thorn reserves the right to remove the vehicle or have it removed. The costs will be borne by the guest in question. It is not permitted to charge electric cars at the villas, with the exception of the existing charging stations. Only loading and unloading is permitted in the parking spaces of MRT Promenade and MRT Pool.

Open fire and barbecue

Open fire is strictly prohibited in the park. Flammable substances, fire or the use of fire pits in, on or near the villa are also prohibited. The use of a barbecue is permitted on the terrace of the villas, at a safe distance from both the villa and the furniture and plants. In the event of special circumstances (e.g. extreme drought), Parc Maasresidence Thorn may decide to temporarily ban the use of all types of barbecues.

Pets

In certain accommodations, it is allowed to bring a dog. A maximum of 2 dogs per villa is permitted. In the apartments and hotel rooms, a maximum of 1 dog is allowed. You must clearly indicate at the time of booking that you are bringing a dog, as this is not permitted in all accommodations. Additionally, a surcharge applies. Other types of animals, caged or not, are not allowed.

Your dog must be kept on a leash while walking in the park. In various places in the park, you will find special dog waste bins and poop bags. You are responsible for cleaning up after your dog.

Feeding animals

Do not feed birds or other animals in the park.

Plants and berries

On the premises, in the garden or inside the property, there may be plants, shrubs or trees of which parts (such as leaves, stems, flowers or berries) may be poisonous to humans and/or animals. The owner/manager accepts no liability for any damage or injury resulting from touching or ingesting such plants or berries. It is not always possible to identify or remove all potentially poisonous species. It is the responsibility of residents, visitors and/or tenants to take appropriate precautions at all times, especially with regard to children and pets.

Swimming

Swimming is only allowed at MRT Beach. Swimming at the docks, the blue bridge, or at the slopes at the edge of the park, the marina, and the sailing harbor is strictly prohibited. Additionally, the use of an above-ground pool or inflatable pool is not permitted.

Inspection/maintenance

Parc Maasresidence Thorn always has the right to enter the rented holiday accommodation for inspection and/or to carry out maintenance work, without the guest being entitled to a full or partial refund of the rental amounts paid or yet to be paid. If possible, Parc Maasresidence Thorn will announce such a visit in a timely manner. In urgent cases, Parc Maasresidence Thorn may refrain from making an announcement.

Liability

Parc Maasresidence Thorn and its employees are not liable for loss, theft, damage to property of guests or visitors of the guests, as well as for accidents that happen to them

Complaints and malfunctions

Despite all the good care and intentions of Parc Maasresidence Thorn, you may have a complaint. You must report this complaint on the spot and immediately to Reception to give them the opportunity to resolve the matter immediately. In the event of malfunctions, these can be reported at reception. In the evening and at night you can call the emergency number for urgent disruptions: +31 (0) 475 26 06 06

Emergencies In the event of an emergency (fire, medical emergencies, etc.), the guest must immediately call the emergency services (telephone number 112) and Parc Maasresidence Thorn +31 (0) 475 26 06 06.

Removal from the site

All guests must strictly comply with the regulations and rules contained in the General Terms and Conditions and the Park Regulations and must follow instructions from the staff of Parc Maasresidence Thorn and/or any security service present in any form and in any context. This also applies to the rules that apply to the use of the facilities. Violation of these conditions and rules as well as failure to follow instructions from the staff may result in removal from the park and access to the park will be denied, without the guest being entitled to a full or partial refund of the amount paid or yet to be paid. pay (rental) amounts, without prejudice to the right of Parc Maasresidence Thorn to claim compensation for the damage caused by the violation. In general, a warning will be given first. In urgent cases, at the discretion of Parc Maasresidence Thorn, this can be waived and immediate removal will take place and the guest will be denied access to the park. Parc Maasresidence Thorn reserves the right to charge an (extra) deposit of up to € 250.00 per person in the event of a (first) warning. Any damage to the home or caused by nuisance may be deducted from the deposit. If payment of this deposit is refused, your rights to stay will lapse without a refund on any monies already paid.

Charging Service

Our villas are equipped with charging stations for electric vehicles. The use of these is included in the rental. During your stay, you can use this service at no additional cost. Parc Maasresidence Thorn reserves the right to stop the charging service (temporarily or otherwise) without refund of rental fees in the event of excessive power consumption of the total network. Vehicles may only be charged via the charging station. Charging in any other way leads to fire hazards and is strictly prohibited. In case of a malfunction of the charging station, we ask you to report this as soon as possible to the fault number listed on the charging station. Parc Maasresidence Thorn is not liable for damages and malfunctions resulting from charging. If the charging service is not available, you are not entitled to a refund of rental fees or compensation. The use of the charging service is at your own risk. No rights can be derived from this service. You must have sufficient knowledge of charging electric cars and permission from the car owner to charge the vehicle. It is only allowed to use the charger of the house you have reserved. You may not park your car at another house to use the charging service. If unauthorized persons use your charger, please report this to the reception. By using the charging service, you agree to these conditions. This service does not apply to hotel rooms and apartments. Guests of hotel rooms and apartments can charge at the public charging points in the park for a fee. The charging rates are listed at the stations.

Fishing

Fishing is only allowed with a valid fishing permit. Fishing permits are available at the reception. It is strictly prohibited to fish in the marina and the sailing harbor.

Unforeseen cases

In cases that are not regulated in the General Terms and Conditions or these Park Rules, the park manager will decide.